STEPHENS PHARMACY
NORTHEAST MED-EQUIP

Attention CPAP Users

**UPDATE – Tuesday, June 22, 2021**

Philips/Respironics has announced a process for registering devices affected by their filed safety recall for certain CPAP and ventilator devices. We are working with Philips to ensure all devices provided through our organization are properly registered so that the process moves forward as smoothly as possible. Philips assures us that all communications regarding these devices will come directly to the end-user.

Individuals are welcomed to begin their own registration process by following the inquiry form found **here**. If your device is registered through our company and by you individually, Philips again assures us they will be matching their files to ensure you receive the necessary documentation including instructions on repairing or replacing your device. We will do our very best to keep you updated as we learn more regarding this recall. If you would like to contact Philips directly, they can be reached at 877-907-7508.

More information regarding this recall can be found below.

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On Monday, June 14, 2021, Philips/Respironics announced a product recall for certain CPAP devices:

**What's happening?**

Philips has announced a recall for certain CPAP machines based on discovery of potential health risks related to sound abatement foam used in the devices. They have received reports of fine particles and/or traces of chemicals that may be released into the machine's airway system coming from the foam used for sound abatement. This is more likely for machines used in warm, humid areas AND/OR when ultrasonic or ozone cleaners are used (SoClean). The full details of the recall can be found HERE .

**Should customers continue to use their recalled CPAP?**

Philips recommends that patients discontinue use of their device and contact their healthcare provider regarding the benefits and risks involved with continuing sleep therapy using these devices. More information including frequently asked questions can be found HERE.

**How does this impact patients going forward?**

Those using certain Philips/Respironics CPAP machines will have their machines either repaired or replaced by the manufacturer. This recall does **NOT INCLUDE** the new Dreamstation 2 CPAP.

Attention CPAP Users

**When will this happen?**

No date has been offered yet by the manufacturer but we will make EVERY EFFORT to keep our customers informed when we receive more information.

**What are we doing in the interim with new patient set-ups?**

We are continuing to set-up new patients using a CPAP that was NOT impacted by the recall. We are also working with other manufacturers to secure additional equipment to ensure we can meet the needs of all customers.

Please know that we are committed to doing all we can to manage this manufacturer recall. Feel free to contact us with any questions.

Todd Kinzinger, CRRT
General Manager