STEPHENS PHARMACY
NORTHEAST MED-EQUIP

Attention CPAP Users

On Monday, June 14, 2021. Philips/Respironics announced a product recall for certain CPAP devices:

What's happening?

Philips has announced a recall for certain CPAP machines based on discovery of potential health risks related to sound abatement foam used in the devices. They have received reports of fine particles and/or traces of chemicals that may be released into the machine's airway system coming from the foam used for sound abatement. This is more likely for machines used in warm, humid areas AND/OR when ultrasonic or ozone cleaners are used (SoClean). The full details of the recall can be found HERE .

Should customers continue to use their recalled CPAP?

Philips recommends that patients discontinue use of their device and contact their healthcare provider regarding the benefits and risks involved with continuing sleep therapy using these devices. More information including frequently asked questions can be found HERE.

How does this impact patients going forward?

Those using certain Philips/Respironics CPAP machines will have their machines either repaired or replaced by the manufacturer. This recall does **NOT INCLUDE** the new Dreamstation 2 CPAP.

When will this happen?

No date has been offered yet by the manufacturer but we will make EVERY EFFORT to keep our customers informed when we receive more information.

What are we doing in the interim with new patient set-ups?

We are continuing to set-up new patients using a CPAP that was NOT impacted by the recall. We are also working with other manufacturers to secure additional equipment to ensure we can meet the needs of all customers.

Please know that we are committed to doing all we can to manage this manufacturer recall. Feel free to contact us with any questions.

Todd Kinzinger, CRRT
General Manager